



CANCELLATION POLICY

STATED CLEARLY EVOLUTION TOUR

The Tour Leader, SciBugs, has established the following cancellation policy for the agreed-upon services provided during the tour. This policy specifically applies to the guiding and logistics services included in the stated group tour package. It's important to note that lodges, hotels, restaurants, local guides, and other service providers have their own cancellation policies, which will be taken into account by SciBugs when assisting with refunds.

In the event of a cancellation made at any time prior to 30 days before the trip, a \$300 cancellation fee will be charged.

CANCELLATION REFUND STRUCTURE BASED ON TRAVEL DATES SPECIFIED IN THE ITINERARY:

- Cancellation up to 90 days prior to the tour: 90% refund minus a \$300 cancellation fee.
- Cancellation within 89-60 days prior to the tour: 70% refund minus a \$300 cancellation fee.
- Cancellation within 59-30 days prior to the tour: 40% refund minus a \$300 cancellation fee.
- Cancellation within fewer than 30 days prior to the tour: No refund will be provided.

All refunds will be processed within 14 (fourteen) days of the cancellation.

REPLACEMENT PARTICIPANT OPTION

If you are unable to join the tour, you have the opportunity to find a suitable replacement participant to take your place. Once the replacement participant has made the required trip payment, a full refund will be issued to you.

- It is your responsibility to find a suitable replacement participant who meets the tour requirements and is willing to make the necessary trip payment.
- The replacement participant must complete the payment for their spot on the tour before a refund can be processed for you.
- Once the replacement participant has made the trip payment, we will initiate the refund process, and you will receive a full refund for your cancelled spot on the tour.
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Please note that refunds for deposits made to secure hotels, transportation, and scheduled activities will adhere to the cancellation and refund policies of the respective establishments. If SciBugs has already made necessary deposits on your behalf, refunds will be based on the individual establishments' policies. In some cases, you may be offered credit for a future trip.

In the event that the Tour Leader, SciBugs, needs to cancel the tour, efforts will be made to find a suitable replacement guide to conduct the scheduled activities. If a replacement guide cannot be found, you will receive a full refund and be provided with recommendations for alternative activities or services.

FORCE MAJEURE EVENTS

"Force Majeure" events are defined as events beyond our or our tourism partners' control, the consequences of which could not have been avoided even if all reasonable measures had been taken. Examples include warfare and acts of terrorism (and the threat thereof), civil strife, significant risks to human health such as the outbreak of serious disease at the travel destination, natural disasters such as floods, earthquakes, or weather conditions that make it impossible to travel safely to the travel destination or remain at the travel destination, the actions of any government or other national or local authority, including port or river authorities, industrial disputes, labor strikes, lock closure, natural or nuclear disasters, fire, chemical or biological disasters, unavoidable technical problems with transport, and all similar events outside our or the tourism partners' control.

IN THE EVENT THAT ECUADOR CLOSES ITS BORDERS, PROHIBITS OR RESTRICTS TOURISM ACTIVITIES, OR IT IS DEEMED UNSAFE OR IMPOSSIBLE TO TRAVEL WITHIN THE COUNTRY BY SciBUGS AND/OR ITS TOURISM PARTNERS:

1. For Group Events:

- Your registration will be automatically carried over to the next scheduled event without any additional cost. This offer is valid for up to 2 years from the initial tour event.
- It may be possible, but not guaranteed, to issue a complete or partial refund if the tour event is cancelled by the tour organizer (SciBugs) up to 30 days before the departure date.

2. For private tours:

- You have the option to defer your visit to a later, mutually agreed-upon date up to 1 year following the initial tour or event scheduled.

IN THE EVENT IF YOU DECIDE TO CANCEL YOUR BOOKING AND REQUEST A REFUND, THE REFUND WILL BE PROCESSED ACCORDING TO THE STANDARD CANCELLATION POLICY.

SciBugs strongly recommends purchasing traveler's insurance, specifically "Cancel for Any Reason" travel insurance. This insurance is an add-on plan to a standard travel insurance policy and provides coverage for various unforeseen travel complications, including but not limited to Covid-19 complications, missed flights, injuries, or other unexpected events.